Senior User Experience Designer

Role summary for potential applicants

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| Advertised Job Title**:** | Senior User Experience Designer |
| Reference Number**:** | 52492 |
| Salary Range: | An attractive salary package is negotiable |
| Location**:** | Fortitude Valley, QLD (Other locations may be considered) |
| Tenure: | Indefinite |
| Relocation assistance**:** | Will be provided to the successful candidate if required |
| Applications are open to: | Australian Citizens & Permanent residents only |
| **Functional Area:** | Engineering and Design |
| **% Client Focus - Internal:** | 20% |
| **% Client Focus - External:** | 80% |
| Reports to the: | User Experience Group Leader (Hilary Cinis) |
| Number of Direct Reports: | 0 |

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| **Role Overview:** |
| CSIRO’s Data61 is the largest data innovation group in Australia. Bringing together CSIRO's Productivity team and National ICT Australia (NICTA), we are unrivalled in our intellectual capital and our network with the global technology marketplace. The combined group will bring together approximately 600 research staff working in digital technologies to create benefit for Australia. Data61 will continue to develop Australia's future leaders with its strong 300+ PhD student program in collaboration with our best universities across Australia.  The Senior User Experience Designer will join Data61’s User Experience team and will work as an internal consultant on project teams made up of world class data and technology researchers, software developers, business development and commercialisation specialists.  In this highly challenging, fast paced and unique business, you will work on client and emerging marketing facing projects, and will take responsibility of projects from inception to delivery, working collaboratively with stakeholders, users, developers and data scientists. The work will involve a range of projects that span multiple domains and new industries.  The Data61 User Experience team has an honest and open approach to UX, constantly reflecting and evolving, and you will be expected to contribute your knowledge and experience to improving the UX team's capability. We are also focussed on educating the rest of the business and innovation ecosystem about good user experience practise and you would participate in various ways with us to achieve this by giving internal and external talks, writing blogs and demonstrating the value of design through your work. |

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| **Duties and Key Result Areas:** |
| * Initiate and extract an early understanding of project requirements including problem/opportunity and user definitions and value propositions. * Plan, run and report on user research leading to solution exploration and development. * Design, facilitate and analyse stakeholder workshops and validation activities. * Design and deliver solution designs – workflow analysis, information architecture, sketches, prototypes and production ready user interfaces * Understand iterative and lean user experience design principals * Work collaboratively with project leads, developers, researchers, UX and UI designers, other Data61 departments and external clients. * Provide estimations of effort and time as part of project planning. * Ensure work is implementable to a professional quality level. * Stay aware of industry developments in digital platforms and design. * Contribute to the design team culture and expertise. * Contribute to the understanding of UX across the business through demonstration, delivery, presentations, blogs or other channels. * Other duties as directed. |

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| **Selection Criteria:** |
| *Under CSIRO policy only those who meet all essential criteria can be appointed*  ***Pre-Requisites:***   * **Education/Qualifications:** A relevant tertiary qualification or equivalent solid career informed skills development in design. * **Communication:** Exceptional communication skills, both written and oral, including the ability to anticipate the interests and knowledge level of an audience and present information and feedback accordingly. * **Behaviours:** A history of professional and respectful behaviours and attitudes in a collaborative environment. * **Adaptability:** The ability to effectively manage a number of competing priorities simultaneously, and carry out non-routine tasks independently. * **Problem Solving:** Proven ability to anticipate problems in ambiguous situations, develop appropriate solutions based on thorough evaluation and interpretation, and defend the conclusions with reasoned arguments**.**   ***Essential criteria***   1. A minimum 5 years relevant professional career experience as a cross discipline user experience / generalist UX practitioner, at least 2 in a senior role. 2. Hands-on commercial or applied experience in a production role. 3. Demonstrated ability to lead early stage discovery activities (eg stakeholder workshops, contextual interviews and desk research) 4. Proven ability to deliver solution designs for testing and iteration with development teams, or communicate insights by producing an appropriate level of conceptual communication (eg user journeys, user stories, posters, presentations) 5. An understanding of the business side of UX and design including balancing stakeholder requests with user needs, conceptualisation and prioritisation under pressure. 6. Practical experience with Agile and Lean development methods including design sprints and rapid prototyping.   ***Desirable criteria***   * Data visualisation * Experience with start-ups. |

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| **Other Information:** |
| **How to Apply**  Please apply for this position online at [www.csiro.au/careers](http://www.csiro.au/careers). You will need to upload your cover letter and resume/CV as ONE combined document, expressing your interest in the role and demonstrating your ability to meet the specific requirements outlined in the this document. Please provide sufficient relevant information to enable the selection panel to assess your suitability. Should your application proceeds to the next step, you may be asked to provide additional information.  If you experience difficulties applying online call 1300 984 220 and someone will be able to assist you. Outside business hours please email: [csiro-careers@csiro.au](mailto:csiro-careers@csiro.au)  **Referees**: If you do not already have the names and contact details of two previous supervisors or academic/ professional referees included in your resume/CV please add these before uploading your CV.  **Contact:** If after reading the selection documentation you require further information please contact:  Hilary Cinis via email: [Hilary.Cinis@data61.csiro.au](mailto:Hilary.Cinis@data61.csiro.au) or phone: 02 9490 5970. Please do not email your application directly. Applications received via this method will not be considered.  **About CSIRO**  Australia is founding its future on science and innovation. Its national science agency, the Commonwealth Scientific and Industrial Research Organisation (CSIRO) is a powerhouse of ideas, technologies and skills for building prosperity, growth, health and sustainability. It serves governments, industries, business and communities across the nation.  Find out more! [www.csiro.au](http://www.csiro.au).  **Data61** is the largest data innovation group in Australia. Bringing together our Digital Productivity team and National ICT Australia (NICTA), we are unrivalled in our intellectual capital and our network with the global technology marketplace. Find out more! <http://www.csiro.au/en/Research/D61>  Data61 is committed to sourcing the brightest and best talent to become part of the Data61 family, which contributes to creating Australia’s data driven future.  **Our commitment to you** We work flexibly at CSIRO, offering a range of options for how, when and where you work. Talk to us about how this role could be flexible for you. We emphasise an individual’s growth and development which is supported by interacting and learning from world leading scientists and engineers, who provide the opportunity to challenge, transform and innovate new ideas. |