Senior User Experience Designer

Role summary for potential applicants

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| Advertised Job Title**:** | Senior User Experience Designer |
| Reference Number**:** | 48123 |
| Salary Range: | AU $109,474 to AU $128,282 plus up to 15.4% superannuation |
| Location**:** | Canberra, ACT or Sydney, NSW |
| Tenure: | Indefinite |
| Relocation assistance**:** | Will be provided to the successful candidate if required |
| Applications are open to: | Australian Citizens and Permanent Residents Only |
| **Functional Area:** | Research Projects |
| **% Client Focus - Internal:** | 20 |
| **% Client Focus - External:** | 80 |
| Reports to the: | User Experience Group Leader |
| Number of Direct Reports: | 0 |

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| **Role Overview:** |
| Data61 is the largest data innovation group in Australia. Bringing together CSIRO's Productivity team and National ICT Australia (NICTA), we are unrivalled in our intellectual capital and our network with the global technology marketplace. The combined group will bring together approximately 600 research staff working in digital technologies to create benefit for Australia. Data61 will continue to develop Australia's future leaders with its strong 300+ PhD student program in collaboration with our best universities across Australia.  Data61 is looking for a Senior User Experience Designer to work on client and emerging marketing facing projects. We are looking for someone who can own a project from inception to delivery, working collaboratively with stakeholders, users, developers and data scientists, and who is comfortable working on a range of projects that span multiple domains and industries.  You will need to be a cross discipline user experience / generalist UX practitioner, able to lead early stage exploration and investigation activities (eg stakeholder workshops, contextual interviews and desk research) and also deliver solution designs for testing and iteration with development teams or communicate insights by producing an appropriate level of conceptual communication (eg user journeys, user stories, posters, presentations).We are focused on real outcomes for people using data enabled technology and you will need to have an interest in this area.  In this highly challenging and unique business, you will be part of the User Experience team, working with world class data and technology researchers, software developers and business teams. The Data61 User Experience team has an honest and open approach to UX, constantly reflecting and evolving and we'd expect you to contribute your knowledge and experience to improving the UX team's capability. We are also focussed on educating the rest of the business and innovation ecosystem about good user experience practise and you would participate in various ways with us to achieve this by giving talks, writing blogs and demonstrating the value of design through your work.  The position will be in Data61's Engineering and Design with allocation to specific project teams. Please note – This is a hands-on production role that requires commercial or applied experience and not suitable for anyone looking to start or complete a design degree, PhD, academic or do purely theoretical work. |

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| **Duties and Key Result Areas:** |
| * Initiate and extract an early understanding of project requirements including problem/opportunity and user definitions and value propositions. * Design, facilitate and analyse stakeholder workshops and validation activities. * Design and deliver solution designs – workflow analysis, information architecture, sketches, prototypes and production ready user interfaces * Understand iterative and lean user experience design principals * Provide estimations of effort and time as part of project planning. * Ensure work is implementable to a professional quality level. * Stay aware of industry developments in digital platforms and design. * Contribute to the design team culture and expertise. * Contribute to the understanding of UX across the business through demonstration, delivery, presentations, blogs or other channels. * Communicate effectively and respectfully with all staff, clients and suppliers in the interests of good business practice, collaboration and enhancement of CSIRO’s reputation. * Work as part of a multi-disciplinary, often regionally dispersed research team, to carry out tasks autonomously in support of scientific research. * Work collaboratively with colleagues within your team, the business unit and across CSIRO, to reach objectives. * Choose appropriate management strategies and communication styles to maintain high levels of motivation and productivity, give feedback for development purposes and provide support and direction for improvement, as required. * Adapt and/or develop original experimental methods/equipment/ software/concepts/ideas * Adhere to the spirit and practice of CSIRO’s Values, Health, Safety and Environment plans and policies, Diversity initiatives and Zero Harm goals. * Other duties as directed. |

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| **Selection Criteria:** |
| *Under CSIRO policy only those who meet all essential criteria can be appointed*  ***Pre-Requisites:***   1. **Education/Qualifications:** A relevant tertiary qualification or solid career informed skills development in design. 2. **Communication:** Excellent written and oral communication skills, including the ability to clearly and succinctly convey information and ideas to individuals and groups. 3. **Behaviours:** A history of professional and respectful behaviours and attitudes in a collaborative environment. 4. **Adaptability:** Demonstrated ability to deal with ambiguity and adapt to rapidly changing circumstances and new responsibilities. 5. **Problem Solving:** Proven ability to investigate underlying issues of complex and ill-defined problems and develop appropriate responses through abstract thinking and using creative solutions.   ***Essential criteria***   1. Minimum 5 years professional career experience, at least 2 in a senior role. 2. Demonstrated problem solving skills. 3. Strong self-management skills. 4. Exhibits a professional manner in working and communicating with partners, clients and colleagues. 5. Practical experience with Agile and Lean development methods including design sprints and rapid prototyping.   ***Desirable criteria***   1. Domain expertise in legal or regulatory fields 2. Experience in Data visualisation 3. Basic coding skills. 4. Experience with start-ups. |

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| **Other Information:** |
| **How to Apply**  Please apply for this position online at [www.csiro.au/careers](http://www.csiro.au/careers). You will need to upload your cover letter and resume/CV as ONE document, expressing your interest in the role and broadly addressing your suitability. Please provide sufficient relevant information to enable the selection panel to assess your suitability. Should your application proceeds to the next step, you may be asked to provide additional information.  If you experience difficulties applying online call 1300 984 220 and someone will be able to assist you. Outside business hours please email: [csiro-careers@csiro.au](mailto:csiro-careers@csiro.au)  **Referees**:  If you do not already have the names and contact details of two previous supervisors or academic/ professional referees included in your resume/CV please add these before uploading your CV.  **Contact:** If after reading the selection documentation you require further information please contact:  Hilary Cinisvia email: hilary.cinis@data61.csiro.au  Please do not email your application directly to Hilary Cinis. Applications received via this method will not be considered.  **About CSIRO**  Australia is founding its future on science and innovation. Its national science agency, the Commonwealth Scientific and Industrial Research Organisation (CSIRO) is a powerhouse of ideas, technologies and skills for building prosperity, growth, health and sustainability. It serves governments, industries, business and communities across the nation.  Find out more! [www.csiro.au](http://www.csiro.au).  **Data61** is the largest data innovation group in Australia. Bringing together our Digital Productivity team and National ICT Australia (NICTA), we are unrivalled in our intellectual capital and our network with the global technology marketplace. Find out more! <http://www.csiro.au/en/Research/D61> |