User Experience Designer

Role summary for potential applicants

|  |  |
| --- | --- |
| Advertised Job Title**:** | User Experience Designer |
| Reference Number**:** | 58228 |
| Salary Range: | $111K - $130K plus up to 15.4% superannuation |
| Location**:** | Sydney, NSW or Canberra, ACT |
| Tenure: | Indefinite |
| Relocation assistance**:** | No |
| Applications are open to: | Australian Citizens and Permanent Residents Only |
| **Functional Area:** | Engineering and Design |
| **% Client Focus - Internal:** | 20 |
| **% Client Focus - External:** | 80 |
| Reports to the: | User Experience Group Leader (Hilary Cinis) |
| Number of Direct Reports: | 0 |

|  |
| --- |
| **Role Overview:** |
| We are looking for an experienced User Experience Generalist to join the User Experience Group, working on client and emerging marketing facing projects, namely in the emerging regulation technology sector. We are looking for someone who can own the project scope from inception to delivery, working collaboratively with the product manager, stakeholders, users, developers and data scientists, and who is comfortable working on a range of related projects at the same time.  You will need to be a cross discipline user experience / generalist UX practitioner, able to lead early stage exploration and investigation activities (e.g. stakeholder workshops, contextual interviews and desk research) and also deliver conceptual and solution designs (wireframes, prototypes, beta releases) for testing and iteration with users and development teams. Documentation is typically lean but we’ll need you to be able to communicate insights and solutions by producing an appropriate level of artefacts (e.g. user journeys, user stories, posters, presentations).  Because we are focused on real outcomes for people using data enabled technologies and you will need to have an interest in open, public and secure data.  The Data61 User Experience team has an open approach to UX, constantly reflecting and evolving and we'd expect you to contribute your knowledge and experience to improving the UX team's capability. We are also focussed on educating the rest of the business and innovation ecosystem about good user experience practise and you would participate in various ways with us to achieve this by giving talks, writing blogs and demonstrating the value of design through your work.  In this very unique business where the focus is on emerging markets or supporting client innovation goals, it is important that you are truly flexible, love a worthy challenge and care most of all about our outcomes being user-focused.  The position will be in Data61's Engineering and Design Group with allocation to specific project teams for short or long engagements  **Please note** – This is a hands-on production role that requires commercial or applied experience and *not suitable* for anyone looking to start or complete a design degree, PhD, academic or do purely theoretical work. |

|  |
| --- |
| **Duties and Key Result Areas:** |
| * Initiate and extract an early understanding of project requirements including problem/opportunity and user definitions and value propositions. * Design, facilitate and analyse stakeholder workshops and validation activities. * Plan, run and report on user research leading to solution exploration and development. * Design and deliver solution designs – workflow analysis, information architecture, sketches, prototypes and production ready user interfaces * Understand iterative and lean user experience design principles * Provide estimations of effort and time as part of project planning. * Ensure work is implementable to a professional quality level. * Formal or informal mentoring of colleagues as required. * Work collaboratively with project leads, developers, researchers, UX and UI designers, other Data61 departments and external clients. * Stay aware of industry developments in digital platforms and design. * Other duties as directed. |

|  |
| --- |
| **Selection Criteria:** |
| *Under CSIRO policy only those who meet all essential criteria can be appointed*  ***Pre-Requisites:***   * **Education/Qualifications:** A relevant tertiary qualification or solid career informed skills development in design. * **Communication:** Excellent written and oral communication skills, including the ability to clearly and succinctly convey information and ideas to individuals and groups. * **Behaviours:** A history of professional and respectful behaviours and attitudes in a collaborative environment. * **Adaptability:** Demonstrated ability to deal with ambiguity and adapt to rapidly changing circumstances and new responsibilities. * **Problem Solving:** Proven ability to investigate underlying issues of complex and ill-defined problems and develop appropriate responses through abstract thinking and using creative solutions.   ***Essential criteria***   * Minimum 5 years professional career experience, at least 2 in a senior role. * Demonstrated problem solving skills. * Strong self-management skills. * Understanding of the business side of UX and design. * Exhibits a professional manner in working and communicating with partners, clients and colleagues. * The ability to interact successfully, listen to, and respect the views of others, and communicate to them. * The ability to present and support your design decisions. * Practical experience with Agile and Lean development methods. * Experience in balancing stakeholder requests with user needs. * Experience running design sprints and rapid prototyping. * The ability to adjust to shifting priorities or timeframes.   ***Desirable criteria***   * Domain expertise in legal or regulatory fields * Data visualisation * Basic coding skills |

|  |
| --- |
| **Other Information:** |
| **How to Apply**  Please apply for this position online at [www.csiro.au/careers](http://www.csiro.au/careers). You will need to upload your cover letter and resume/CV as ONE document, expressing your interest in the role and broadly addressing your suitability. Please provide sufficient relevant information to enable the selection panel to assess your suitability. Should your application proceeds to the next step, you may be asked to provide additional information.  If you experience difficulties applying online call 1300 984 220 and someone will be able to assist you. Outside business hours please email: [csiro-careers@csiro.au](mailto:csiro-careers@csiro.au)  **Referees**:  If you do not already have the names and contact details of two previous supervisors or academic/ professional referees included in your resume/CV please add these before uploading your CV.  **Contact:** If after reading the selection documentation you require further information please contact:  Melody Allman via email: [melody.allman@data61.csiro.au](mailto:melody.allman@data61.csiro.au) or phone: 02 9490 5671. Please do not email your application directly. Applications received via this method will not be considered.  **About CSIRO**  Australia is founding its future on science and innovation. Its national science agency, the Commonwealth Scientific and Industrial Research Organisation (CSIRO) is a powerhouse of ideas, technologies and skills for building prosperity, growth, health and sustainability. It serves governments, industries, business and communities across the nation.  Find out more! [www.csiro.au](http://www.csiro.au).  **Data61** is the largest data innovation group in Australia. Bringing together our Digital Productivity team and National ICT Australia (NICTA), we are unrivalled in our intellectual capital and our network with the global technology marketplace. Find out more! <http://www.csiro.au/en/Research/D61> |