



Coviu

An ON program case study

Coviu is a modern and easy-to-use software solution for video consultations in healthcare. Coviu provides a turn-key telehealth solution that goes beyond face-to-face consultation and includes the ability to share and discuss medical imaging, and to book and pay for appointments.

The challenge

People in remote areas, those with limited mobility, and busy families often do not enjoy equitable access to healthcare due to time and distance barriers.

The response

Using a software platform, Coviu is working towards introducing video visits as a service offering to patients and making video visits the new standard of care.

The impact

Coviu is enhancing patients' health and wellbeing through improved care. Through telehealth, the platform is modernising and improving the scalability of the Australian healthcare system. By avoiding hospitalisation, there are also economic benefits, including enhanced productivity and cost savings.

With over 7,300 trial users, 1,550 paying customers and more than 10 per cent month-on-month growth, the estimated net present value of the ON program to Coviu is \$150.4 million (in 2019 dollars) with a benefit-cost ratio of 506.5.

Coviu:
making telehealth easy

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