Industry access to AI computing infrastructure and services

Is access to AI computing infrastructure and services a key issue for organisations developing, adopting or researching AI? We spoke to 200 AI practitioners across Australia to find out.

Most important factors when progressing AI projects





- What concerns Al practitioners?
- 95% Data privacy



92% Environmental impact of AI infrastructure

Location of organisation's AI computing



Components of an AI computing stack



Al computing or services future challenges



Future consumption



Expected AI computing consumption will rise by an average of 57% in the next 12 months, driven by expected changes to AI R&D related activities (60%), followed by an expected change in the AI maturity within the respondent's organisation (59%), and changes



However for

AI developers,

Al compute that is

located in Australia is

of more concern, with

75% of AI developer

respondents perceiving

this to be an important

future challenge.



Over half of the respondents expect general computing costs to rise over the next 12 months (61%), as with AI service costs (57% of respondents).

Overall, privacy and security are the primary anticipated challenges when obtaining AI computing or services over the next 12 months.



Very important/important/ moderately important

Minor/no importance

Overall, machine learning was reported to be the AI field with the greatest opportunities.

Younger organisations (in operation for less

processing as a significant opportunity.

Machine learning

Computer vision

Robotics

Knowledge

processing

Automated

Expert

systems

Other

representation

Natural language

than 5 years) tended to note natural language

Opportunities

78%

38%

35%

34%

31%

26%

25%

4%

Al and data literacy

Insufficient understanding of AI across the economy is the second most important challenge to those seeking to grow AI in Australia.

Low AI literacy among customers is a hurdle for 86% of organisations developing, adopting or researching AI.

Only 12% of respondents reported a strong or very strong understanding of AI within their organisation.

There is a tendency for organisations with 200–500 employees or those in business for more than 10 years to have more pronounced concerns about AI literacy levels.



The National AI Centre and CSIRO's IM&T commissioned Aalto to investigate the availability of AI computing and AI services in Australia. Findings are drawn from a review of relevant published materials and direct engagement with industry via 10 x 1:1 interviews, and an online survey of 200 AI practitioners in Australia across the AI market including AI adopters and AI service providers.



Artificial Intelligence

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