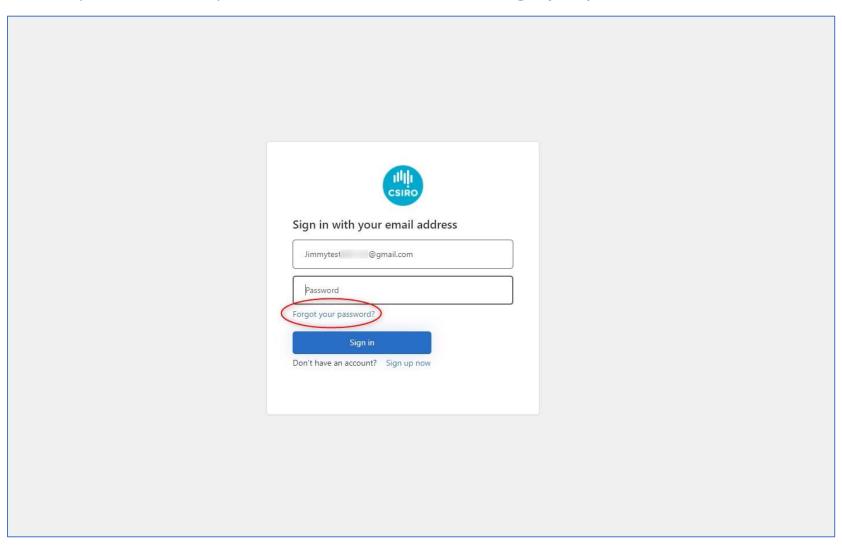
Reset the password for your CSIRO Education on-line account

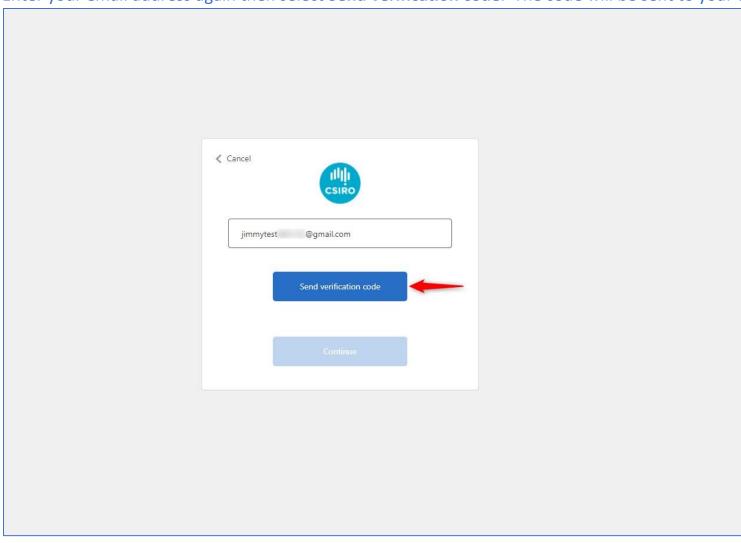
NOTE: This process can also be used to update your password.

At the portal page, select **Sign In**.

Whether you have entered your nominated email or not, select Forgot your password?



Enter your email address again then select **Send verification code**. The code will be sent to your email.

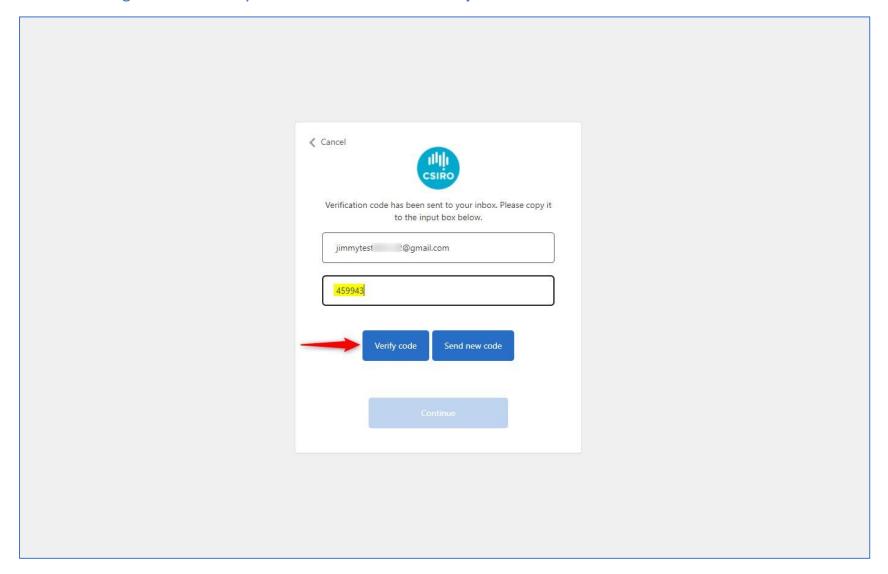


Please Note: The process of sending and receiving the email verification code may take some time. The actual time may depend on such things as:

- your email service provider
- Internet traffic at the time
- Internet speed
- The age of your machine.

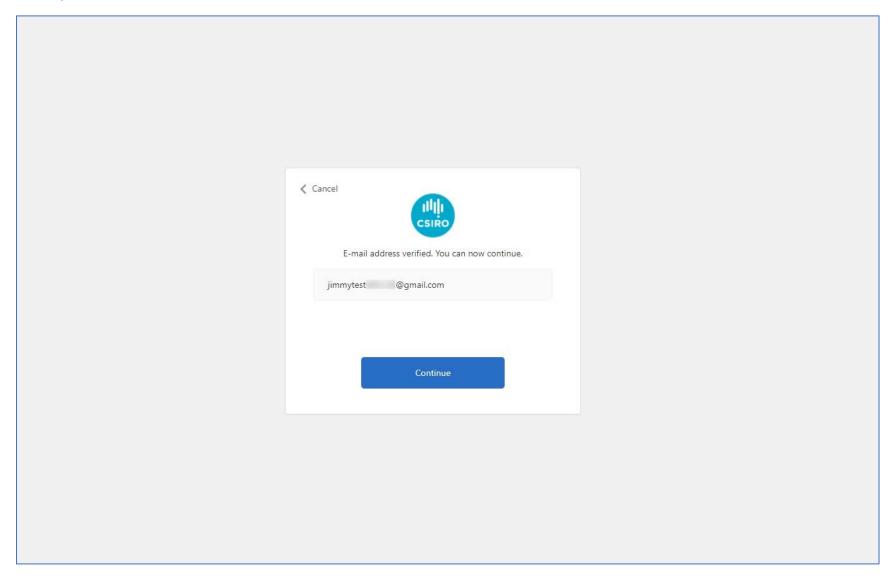
The verification code may also fall into your **Spam or Trash** folder so please check there before selecting the 'Send new code' button.

Enter the 6-digit code sent to your email then choose **Verify code**.



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Once your email has been verified, select **Continue**



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Enter your **new password** twice, then select **Continue**. You will then be taken to your dashboard.

