

IMPORTANT INFORMATION AS AT 2 FEBRUARY 2024

Ceasing CSIRO Supplier Portal (hosted by SAP Ariba)

Reading time:	<ul style="list-style-type: none">• 5 minutes
Important for:	<ul style="list-style-type: none">• Suppliers who supply goods and/or services to CSIRO• Supplier representatives, third-party Suppliers/collaboration partners engaging with CSIRO People

What's changing at CSIRO?

In early 2023, we introduced a new CSIRO Supplier Portal hosted by the SAP Ariba platform, with the aim of streamlining and improving the efficiency of our procurement processes.

We recognise that there have been some challenges in the implementation and operation of the Supplier Portal. We also acknowledge and understand that some of you may have experienced difficulties and frustration as you tried to conduct transactions with us using the Supplier Portal.

We have listened closely to feedback from our suppliers since the introduction of the Supplier Portal. After careful review and consideration, we have decided to cease using SAP Ariba and transition back to our previous procurement system.

What do I need to know and do?

The transition back to our previous procurement system will happen gradually over the next few months. We will send further emails with information on the specific timing, your account and how to engage with us during this transition period.

We acknowledge this transition back to our previous procurement system may cause some inconvenience and thank you in advance for your patience, understanding and cooperation.

We also thank you for your commitment to working with CSIRO. Rest assured, we will work hard to ensure the transition is as seamless as possible and without significant delays to payment processing.

For further information

If you have concerns or require further clarification, please do not hesitate to reach out to our Payment Support Centre Team at ProcuretoPay@csiro.au.

We encourage you to also visit our website: <https://www.csiro.au/en/work-with-us/working-with-csiro/tenders-procurement/csiro-supplier-portal-information>

Kind regards,

CSIRO Payment Support Centre

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CSIRO acknowledges the Traditional Owners of the land, sea and waters, of the area that we live and work on across Australia. We acknowledge their continuing connection to their culture and we pay our respects to their Elders past and present.

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